

REMARKS

In the subject office action, claims 1-18 were rejected. In response, Applicants have cancelled claims 7-18, amended claims 1, 2 and 5, and added new claims 19-26. Claims 1-6 and 19-26 are now pending.

Claims 1, 5 and 10 were rejected under 35 U.S.C. §112, second paragraph. Rejection against claim 10 has been rendered moot by its cancellation. Claims 1 and 5 have been amended to overcome the Examiner's rejection. Withdrawal of the rejections is respectfully requested.

Claims 1-18 were rejected under 35 U.S.C. §102(e) as being fully anticipated by Ausems. Rejections against claims 7-18 have been rendered moot by their cancellations. Claims 1, 2 and 5 have been amended. In particular, claim 1 has been amended to recite:

defining by a service delivery framework provider, a plurality of features of a service to be performed by one or more vendors separate and distinct from the service delivery framework provider and from each other, each feature having one or more concepts;
accepting by the service delivery framework provider, a first and a second user interface definition from a first and a second vendors equipped and available to provide the service, the first and second user interfaces including first and second indicia correspondingly identifying a solution provided in response to a request for the service as being provided by the first or the second vendor, respectively,
receiving by the service delivery framework provider, from a client device, a request for the service expressed in terms of selected one(s) of the one or more concepts of selected one(s) of the one or more features of the service,
routing by the service delivery framework provider, the received request for the service to the first vendor,
receiving by the service delivery framework provider, a solution to the request for the service from the first service vendor, and
returning by the service delivery framework provider, the solution to the service request to the client device, employing the first user interface having the first indicia identifying the solution as being provided by the first vendor; and

Applicants submit Ausems failed to teach at least one of the recited operations, e.g. the accepting of the multiple vendor user interface definitions by the service delivery framework provider, to enable the service delivery framework provider to subsequently return a solution to a

service request to a client device employing an appropriate corresponding one of the user interface of the service providing vendor. Therefore, claim 1 is patentable over Ausems, under 35 U.S.C. §102(e).

Claims 21 and 24 include in substance the same recitations discussed earlier for claim 1. Therefore, for at least the same reasons, claims 21 and 24 are patentable over Ausems, under 35 U.S.C. §102(e).

Claims 2-6, 19-20, 22-23 and 25-26, depend from either claim 1, 21 or 23, incorporating their recitations. Therefore, for at least the same reasons, claims 2-6, 19-20, 22-23 and 25-26 are patentable over Ausems under 35 U.S.C. §102(e).

Miscellaneous

Applicants respectfully direct the Examiner's attention to the fact that the primary inventor is Roundtree (not Clark), and request the record be updated to reflect this fact.

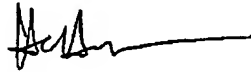
Conclusion

In view of the foregoing, Applicant respectfully submits that claims 1-6 and 19-26 are in condition for allowance, and early issuance of the Notice of Allowance is respectfully requested.

Please charge any shortages and credit any overages to Deposit Account No. 500393.

Respectfully submitted,

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